

1. Where can I find guidelines to request insulation for a Habitat for Humanity affiliate?

You can read through the guidelines [here](#).

2. Who can request insulation?

Anyone employed by a Habitat for Humanity affiliate may make a request for insulation [here](#).

3. How much insulation can we request?

Insulation is optimal if installed within 90 days of receiving the insulation. It is up to you and your build schedule as to the amount you would like to request. There is no maximum or minimum; however, insulation will be shipped based on available inventory and may not be the exact amount requested (could be more or less).

4. How often can I request insulation?

As often as you need it, but it is not guaranteed that we will always be able to accommodate your request.

5. What costs am I responsible for related to receiving UltraTouch™ Denim Insulation?

There is no cost for the UltraTouch™ Denim Insulation. We will schedule a delivery date in coordination with you and, provided this date is not changed by you, one-way shipping of the UltraTouch™ Denim Insulation will be included. If the originally scheduled shipping date is changed by you, then you will be responsible for the shipping of the UltraTouch™ Denim Insulation. All costs associated with storage, installation, additional shipments or any other costs once the awarded UltraTouch™ Denim Insulation is delivered will be your responsibility. We are required by law to report to the Internal Revenue Service the retail value of your organization's Grant Award(s) received from Cotton Incorporated. Your organization will receive a copy of this documentation and will be responsible for any/all applicable taxes from receiving the insulation.

6. If I requested multiple types of UltraTouch™ Denim Insulation, will I receive all of the quantities and types requested?

You may or may not. The quantity, value and insulation type of will be based on the requested amount and inventory available.

7. What are the R values of UltraTouch™ Denim Insulation?

The R values available range from R13 to R30 for wood and metal framing.

8. Where can I find additional information about UltraTouch™ Denim Insulation?

Visit the manufacturer's website: www.BondedLogic.com

9. May I submit my Request via phone, fax or mail?

No, you may only submit your Request online.

13. Will I be able to save my Request and work on it later?

Yes, you may save at any time by clicking on the “Save and Continue” link located on the bottom left side of each page of the online form. However, you must complete the registration form (Step 1 of the Application form) in order to be given the option to save.

14. Will I be able to edit my Request after submitting it?

No, once you submit your Request, it is no longer editable.

15. What is the deadline for submitting my Request?

There is no deadline; however, we ask that you allow ample time from your request for us to determine feasibility, manufacturing and transport. Ideally, 4 to 6 weeks in advance of needing the insulation is appreciated.

16. Who can I contact for additional information?

For additional information, please submit your questions through our [Contact Us](#) section on the website.

17. How will I be notified about my Request?

Once you’ve formally submitted your Request, you will be notified by email or phone within 2 weeks.

18. How do I know that you have received my Request?

Cotton Incorporated has received your form once you have completed all steps and are directed to the Thank You page.